



FAQ as per
Webinar
(Nov-Dec-20)
UPOBPAS-Portal
(For Architects/Engineer)



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Q1 How to delete files from draft?

Ans: File once created even if it is in draft mode cannot be deleted.

Q2 What is the difference between address line 1 & line 2?

Ans: Address Line 1 and 2 are not different. Its provided so that applicant can fill the full communication address, incase address in long.

Q3 I can't see general fees challan?

Ans: General Fees challan will be visible only, when file is fit for approval and challan is created by officer.

Q4 How Can I change/Forgot my password?

Ans: Forgot Password option is in Login Page. On clicking on Forgot Password, Pop-up will open with Login Name, Email id, mobile number and captcha. Enter all registered details. On submitting link will come on registered email id and thereafter password can be changed.

The image shows a screenshot of the Uttar Pradesh Online Building Plan Approval System (OBPAS) login page. The page is divided into two main sections. On the left is the main login area, and on the right is a 'Forgot Password' section. The main login area has a header with the system name and logo, followed by navigation tabs for 'OBPAS ASSISTANCE', 'DOWNLOAD', 'DOCUMENTS', and 'ABOUT OBPAS'. Below these are icons for 'Manuals Guidelines', 'BBL', 'Govt. Documents', 'Forms', and 'Checklists'. The login form includes fields for 'User Name' and 'Password', a captcha image with the code '50902', and a 'LOGIN' button. A red box highlights the 'Forgot password?' link at the bottom, and a red arrow points from it to the 'Forgot Password' section. This section includes input fields for 'Login Name', 'E-mail ID', and 'Mobile No.', a 'Generate New Image' button, a captcha input field with the instruction 'Type the code from the image', and a 'Submit' button.

Q5 If entrepreneur is competent to fill form, can he also upload drawing and submit application?

Ans: Entrepreneur can submit application but he has to consult registered Architect/Engineer for PreDCR drawing.

Q6 For Layout What would be the plot sub use and it will be submitted through UPOBPAS?

Ans: Most of the cases it would be Plotted Development. However, it may vary depending upon proposal. Layout proposal are submitted through UPOBPAS

Q7 Can case type be changed in any type of file?

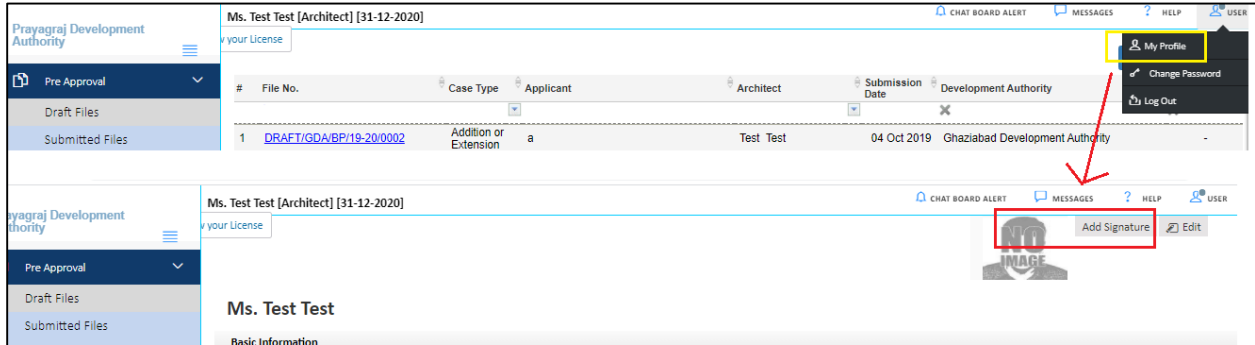
Ans: Case type cannot be changed in any kind of file of any risk category once submitted to Auto-scrutiny.

Q8 Unapproved colony single unit dwelling will be submitted through UPOBPAS or Nivesh mitra?

Ans: Single dwelling unit either of approved layout or unapproved layout will be submitted through UPOBPAS only.

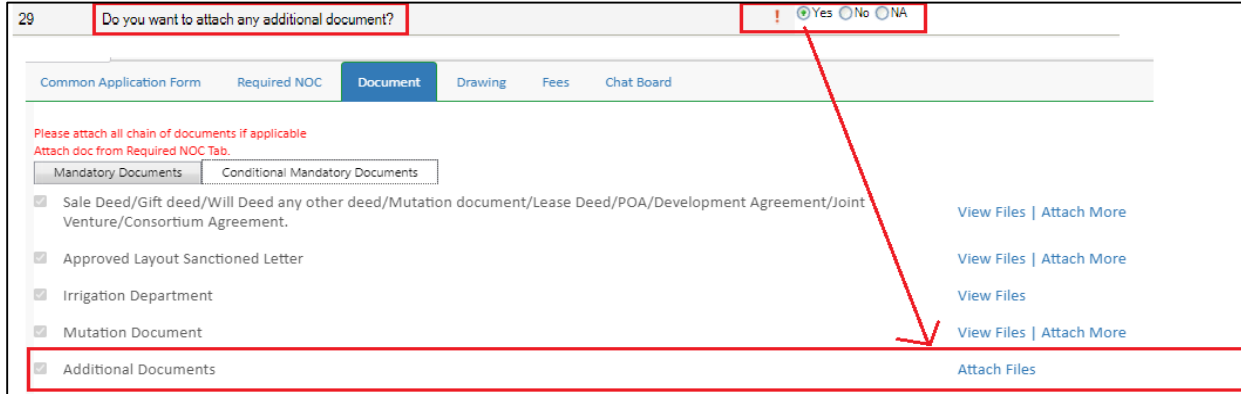
Q9 At what stage signature or license of Architect/Engineer uploaded?

Ans: Architect/Engineer license is uploaded at the time of registration. Signature is uploaded after registration, Once he registers himself at right hand corner >>user>>My profile>>Add signature



Q10 How to attach additional document?

Ans: In Application checklist, there is a question “Do you want to attach any additional document?” If question is answered “yes” then in Document section, we get option to attach additional document.



Q11 Where we get fire NOC option?

Ans: Fire NOC is based on Plot details. If number of stories in a building is more than four
 or
 If the height of a building is 15.00 meter & above.
 or
 Any buildings which have ground coverage more than 500 sqmt

Q12 How to check drawing on Demo site?

Ans: In Demo site once file is drafted it status will be reflected in console as well report will be available through which Architect/Engineer/Applicant can get know, what corrections he has to do,

The screenshot displays the KDA web portal interface. At the top, there's a navigation menu with 'Pre Check' selected. Below it, a table shows file statuses:

#	Status	File No.	Case Type	Applicant	Submission Date	Development Authority
1	Approved	Check/DemoSite_LDA/BP/20-21/0024	New	prakash	21 Nov 2020	Lucknow Development Authority
2	Shortfall	Check/DemoSite_LDA/BP/20-21/0026	New	Prakash	27 Nov 2020	Lucknow Development Authority

Below the table, a 'Detail Scrutiny Report' is shown for file 'Check/DemoSite_LDA/BP/20-21/0062 (17 Dec 2020)'. It indicates 'Pre Check : Approved' and 'Scrutiny done on demo server successfully'. A 'View Report' button is visible. The report also includes 'Proposition Information (Table 1)' with the following details:

General Details		Schedule of boundaries	
Site Address	District: Lucknow, Tehsil: Lucknow, Village: NA	Plot Use	Residential
Authority	Lucknow Development Authority	Plot SubUse	Row House
AuthorityClass	Category A	Development Plan	Gomti Nagar extension-5
AuthorityGrade	Development Authority (DA)		

Q13 How can I check status of my file as an owner?

Ans: Owner search is available on home page. On entering file number and mobile, file status will be displayed.

The 'Proposal Information' page displays the following details:

File No.	LDA/BP/20-21/0222		
Owner Name	BINITA KUMARI	Architect Name	ABHISHEK SINGH
Owner Mobile No	9140107389	Architect Mobile No	9140107389
Case Type	New	Land Use	Residential
Project Type	Building Permission - Normal	Proposal Status(Pre)	Approved Proposal flow
Document Status	Verified	Scrutiny Drawing Status	Done Scrutiny Report
Site Visit Status	Pending	Proposal Status(Post)	Approved Proposal flow
Certificate PDF	View Certificate PDF	Drawing PDF	View Drawing PDF

Q14 How can we raise query or ask assistance if required?

Ans: As a registered user of UPOBPAS, you can raise query or take assistance from our helpdesk professional sitting at Authority.

To raise Query-Login>>Help>>Query Desk for New Ticket.

Q15 I missed my webinar session, Can I get its link?

Ans: In Login Page>>OBPAS Assistance>>Trainings>>Archived training video list.

Additionally we have few videos uploaded on our portal. Login Page>>Download>>Videos.